



**Customer Success Manager (Full-time, German)
@Declaree Rotterdam HQ**

HELP OUR CLIENTS TO SUCCEED!

By digitising travel expenses Declaree already makes the life of more than 180.000 business travellers a lot easier. Now its time to conquer new markets!

To help with further expanding our foothold in Germany we are looking for a full-time Customer Success hero with a service-oriented mind-set.

You should

- have a welcoming, friendly personality
- have strong verbal and written communication skills (native German is a must)
- have a good understanding of Excel
- have strong organisational skills and be able to juggle multiple hats at the same time
- have excellent problem-solving skills and a service-oriented mindset
- have a healthy obsession with details
- be able to work independently

Whats a plus?

- experience in customer related fields like sales, support or consulting
- experience in a SaaS software context
- experience with Pipedrive or similar programs
- experience in content creation

Your tasks

You would directly be involved in operations concerned with the German market. This includes:

- supporting our clients with their questions and issues
- guiding new clients through the onboarding process
- approaching potential clients and showcase how Declaree can streamline their processes
- depending on pre-experience in content creation: Setting up new marketing measures

What we offer

- responsibility and enough space to make your own decisions
- the chance to be part of the development of an important market
- a flexible and international work environment
- the opportunity to be part of a fast growing company that works with well-known multinationals
- an open office culture with full transparency
- an innovative and inspiring workplace that is home to many of Rotterdam's startups
- free lunch every day

APPLY NOW and send your CV to jannik@declaree.com

(If you think that your CV does not tell the whole story, feel free to explain us more in a separate motivation letter)